

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Patrick Stamm et al. Examiner: Kardos, Neil R.
Serial No.: 10/643,353 Group Art Unit: 4172
Filed: August 19, 2003 Docket No.: 60027.0199USU1/BS030095
Title: Customer Feedback Method and System

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants respectfully request entry of the following amendments and remarks contained herein in response to the Office Action mailed December 27, 2007.

Applicants respectfully submit that the amendments and remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims in this paper.

Amendments to the Specification are reflected in this paper.

Remarks/Arguments follow the amendment sections of this paper.